

# Stay informed about your dental benefits with Consumer Toolkit®

Stay current on your dental benefits with Delta Dental’s easy-to-use Consumer Toolkit. This secure online tool is designed to give you 24/7 access to important information regarding your dental benefits, including:

- Eligibility information
- Current benefits information (such as how much of your yearly benefit has been used to date, how much is still available to use, and levels of coverage for specific dental services, etc.)
- Specific claims information, including what has been approved and when it was paid


The site also allows you to sign up for electronic delivery of Explanation of Benefits (EOB) statements, print claim forms and identification cards, and browse oral health information.

**All users must first register to gain access to the Consumer Toolkit.** Privacy of your online benefit information is assured through highly secure encryption technology.

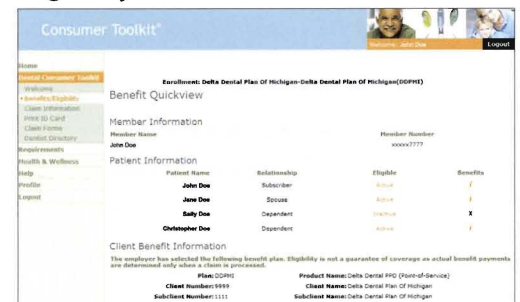
## Get started today

To start taking advantage of this innovative tool, follow these simple steps:

1. Visit [www.deltadentalmi.com](http://www.deltadentalmi.com).
2. Select “Consumer Toolkit” from the Toolkit drop-down menu on the homepage.
3. Register as a new Toolkit user by clicking “Register here.”
  - NOTE: You will need the subscriber’s (the person whose name is on the benefit package) member ID. The member ID is an assigned number unique to the subscriber. In most cases, the member ID is the same as the subscriber’s social security number.
4. Complete required fields and follow the on-screen instructions.
5. Select your own username and password to access the site.

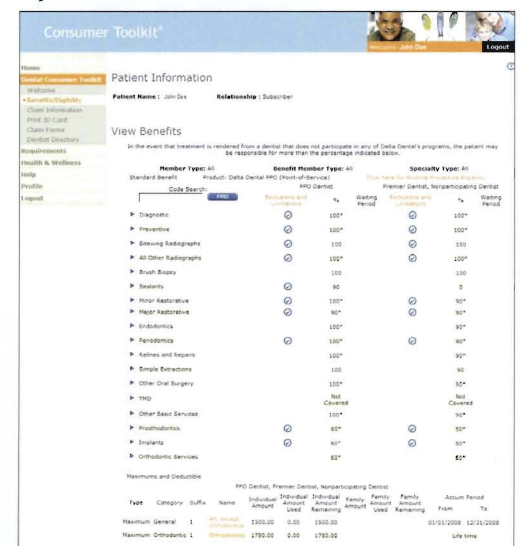
Additional help topics can be found by selecting “Help” or clicking the  at any time within the Toolkit. If you need further assistance, contact Toolkit support at (866) 356-0301.

### Eligibility



The screenshot shows the 'Eligibility' page in the Consumer Toolkit. It displays member information for John Doe, including his relationship (Subscriber), spouse (Baby Doe), and dependent (Christopher Doe). It also shows client benefit information for Delta Dental of Michigan (DDPM) with client number 9999 and subscriber number 1111.

### Up-to-date benefit information



The screenshot shows the 'View Benefits' page in the Consumer Toolkit. It displays a table of dental services and their coverage percentages for different benefit types. The table includes columns for 'Diagnosis', 'Preventive', 'Diagnostic Radiographs', 'All Other Radiographs', 'Brush/Sealant', 'Restorations', 'Minor Restorative', 'Major Restorative', 'Endodontics', 'Periodontics', 'Softline and Repairs', 'Simple Extractions', 'Other Oral Surgery', 'TMJ', 'Other Basic Services', 'Prosthodontics', 'Dentures', and 'Orthodontic Services'. The table also includes columns for 'Maximum Benefit' and 'Accum Period'.

Diagnosis	Preventive	Diagnostic Radiographs	All Other Radiographs	Brush/Sealant	Restorations	Minor Restorative	Major Restorative	Endodontics	Periodontics	Softline and Repairs	Simple Extractions	Other Oral Surgery	TMJ	Other Basic Services	Prosthodontics	Dentures	Orthodontic Services
100%	100%	100%	100%	100	90	100*	90*	100*	100*	100*	100	100*	Not Covered	100*	50*	50*	60*